





### Customer service and technical helpdesk



For your personal support regarding products, ordering and technical questions, our customer service and technical support teams are ready to help.

### **Customer service**



Our team of experienced customer service professionals can assist you with your orders, product availability, order shipping, returns and exchanges.

#### **Contact information**

Phone **1800 322 5001** (toll free)

Hours 5:00 a.m. – 5:00 p.m. (PT) Monday – Friday

You may also email us and request a callback at us.customerservice@nobelbiocare.com

Expect to hear back from us within 24 to 48 hours.

### Other helpful links

Warranty program terms and conditions

Online product and complaint form

### **Technical support**



Our team of highly skilled technical support professionals are available to go over any Nobel Biocare product, process or protocol, in order to troubleshoot or maximize utilization.

#### **Contact information**

Phone 1888 725 7100 (toll free)

Hours 6:00 a.m. – 5:00 p.m. (PT) Monday – Friday

Option 1: Surgical or restorative assistance

Option 2: 3Shape® assistance

Option **3:** exocad<sup>™</sup> assistance

Option 4: NobelProcera® Services assistance

Option **5:** DTX Studio<sup>™</sup> Implant assistance

Option **6:** DTX Studio™ Lab assistance

Option 7: DTX Studio™ Clinic assistance

Option 8: Intraoral scanner assistance

### Products and solutions

Nobel Biocare™

Give your patients fully functional and natural-looking tooth restorations that aspire to last a lifetime.



#### Implant systems for all indications

Whatever the indication, we have the dental implant to meet your needs. Our assortment includes bone and tissue level implants for all bone types and protocols. **Learn more** >



#### Innovative treatment concepts

Treat more patients better with our reliable solutions – from single missing teeth to the All-on-4® treatment concept.

Learn more >



### Prefabricated and individualized prosthetics

We offer highly reliable restorations for all indications. Receive customized prosthetics with CAD/CAM restorations from NobelProcera. **Learn more** >



#### Regenerative solutions

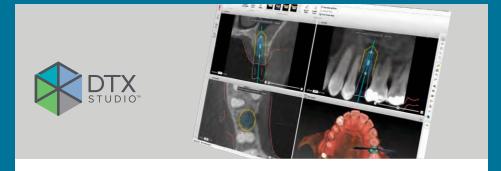
The Nobel Biocare regenerative product portfolio offers you safe and reliable solutions for guided bone regeneration (GBR) and guided tissue regeneration (GTR) procedures. **Learn more** >



### Implant drilling units and handpieces

Explore our entire portfolio of drilling units and handpieces.

Learn more >



### DTX Studio™ suite for digital workflows

Connect treatments from beginning to end with a single digital platform that empowers you and your team. **Learn more** >

### Resources library



At Nobel Biocare our aim is to help you treat more patients better. That's why we're sharing our resources and expertise to give you the information you need to use our products with confidence.

### Online materials



Clinical cases

Instructions for use

Scientific evidence

Sterilization guidelines

Back to directory

### Training and education – live courses

Lifelong professional growth starts with getting the training and skills you need in order to treat patients with excellence.

## Nobel Biocare dental implantology training



We tailor our training to your experience level so that you can either get started with the fundamentals or further develop your skills into the advanced. We offer competency-based learning for the entire dental team.

Explore course offering

### **Contact information**

800 579 6515

northamericaeducation@nobelbiocare.com



### Course topics include:

- Single and multiple-unit implant placement
- Prosthetic rehabilitation
- Hard- and soft-tissue management
- Full-arch rehabilitation
- Digital dentistry workfow
- Zygomatic implant placement
- Dental practice development
- Dental team training
- Dental lab technician training



IMPLANTEDUCATION COMPANY

### **Implant Education Company**

A live surgical training company that focuses on dental implants and oral surgery. Courses available for all skill levels.

Learn more >



### Training and education – online learning

Your professional growth should never stop. We offer exclusive opportunities for learning – at your fingertips, anytime, anywhere.

### **N** Webinars

#### nobelbiocare.com/webinars

Free live and on-demand educational webinars from leading experts in implant dentistry. **Learn more >** 



#### youtube.com/@nobelbiocare

Nobel Biocare's YouTube channel has over 100 videos on-demand with topics on our products and solutions, clinical cases, event highlights, and patient cases. **Learn more** >

### N Blog

#### nobelbiocare.com/blog

Subscribe to our blog for online articles regarding news, products and solutions, tips and techniques, science, education, events, and practice development. **Learn more** >



### FOR.org

Unlimited free access to content created and reviewed by leading experts in dentistry. Includes video lectures, e-books, checklists, patient cases, and guidelines. **Learn more** >







All products are available for quick ordering and delivery in our online store 24 hours a day, 7 days a week. It's fast, free, and secure.

### Online store



As a Nobel Biocare customer, you can use the online store to:

- Place orders 24/7
- Check order status
- Build and share a custom catalog
- Track shipments
- Pay invoices online
- Register and pay for training
- Make purchases on mobile devices

Register

Shop online



Nobel Biocare new graduate resources

Back to directory

### Partner Program

It's our way of saying Thank You for your loyalty to Nobel Biocare and dedication to excellence in implant dentistry.

### **Partner benefits**



We are delighted to offer loyalty points to our customers on the purchase of Nobel Biocare products. Partner Points can be redeemed for a variety of Nobel Biocare clinical and lab products. Additionally, as a Partner, you get access to:

- Special offers and discounts
- A wealth of educational materials
- Sneak peeks to new innovations

See all Partner benefits

For more information, contact Partner support at 1800 575 9191



### Practice growth

Nobel Biocare™

Nobel Biocare provides resources to help empower you with confidence and trust at every level. We want to help your practice thrive – to help you change more lives.



#### **Patient Communications Toolbox**

Nobel Biocare has graphics, media, website content, and product illustrations available to assist with your patient-facing marketing and communications efforts. **Learn more** >



#### **WEO Media**

A national dental marketing agency providing a full suite of marketing services including custom responsive websites, social media, SEO, PPC, and much more. **Learn more** >



#### **ePracticeManager**

Online front-office management and training tool designed to improve day-to-day operations, gain efficiency improvements, and increase profitability. **Learn more** >



### LeadingReach

A web-based referral management tool offering a HIPAA-secure platform designed to optimize workflow.

Learn more >



#### **Practice Resource Center**

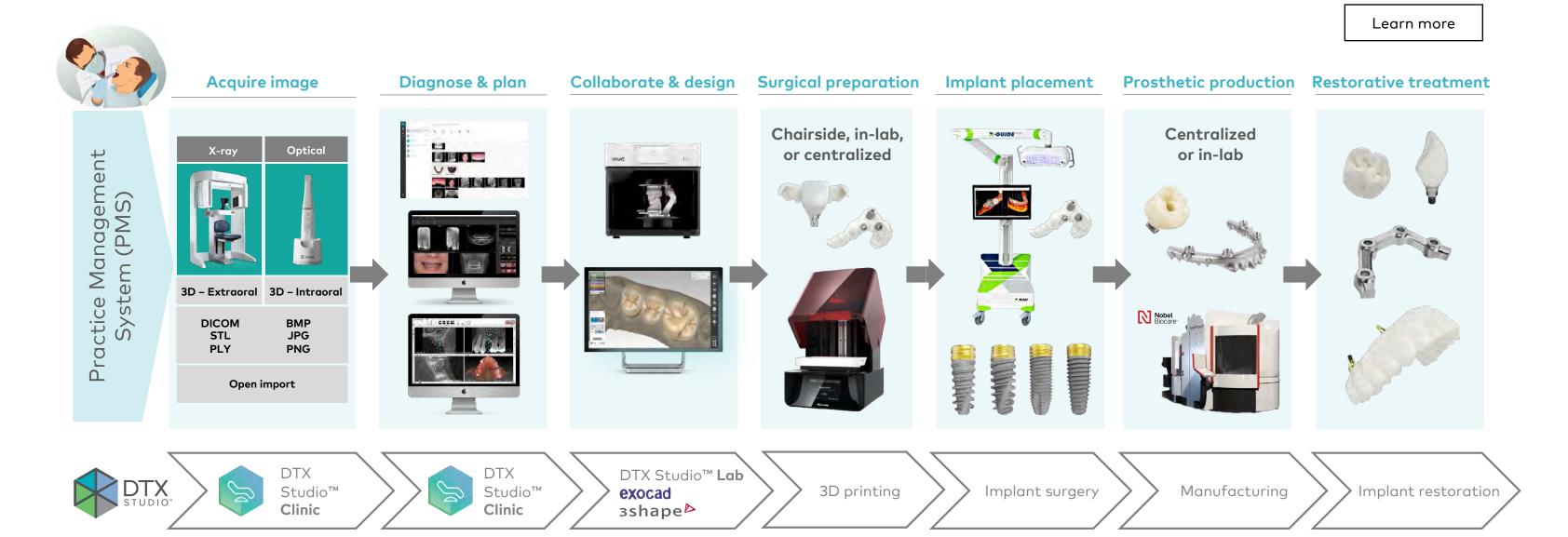
A selection of tools and activities designed to help you build your reputation so you can treat more patients. Our resources can help you gain exposure in your local area. **Learn more** >

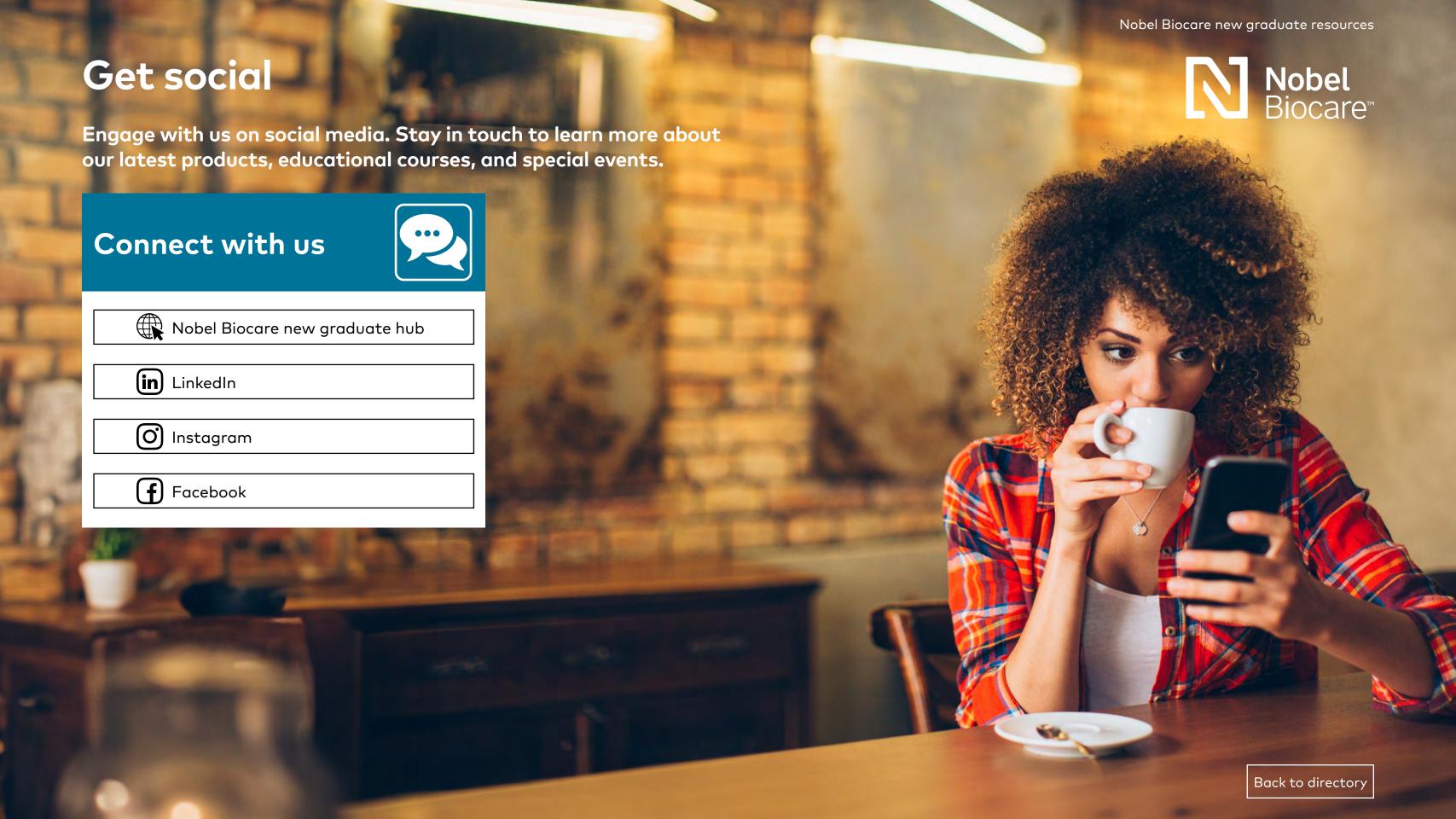
### Digital treatment workflow



Connect treatments from beginning to end with DTX Studio™ suite, the single software solution that provides dental professionals with a comprehensive view of the patient.

**Nobel** Biocare™





# Need to get in touch with your local rep?

Contact customer support at 800 322 5001



Learn more: nobelbiocare.com/our-purpose











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